(d) the reasons for the said Bill not being passed all these months?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI SURESH PACHOURI): (a) The National Common Minimum Programme stipulates enactment of a Reservation Act to codify the provisions of reservation for the Scheduled Castes and Scheduled Tribes.

(b) and (c) A Bill namely the Scheduled Castes, Scheduled Tribes and Other Backward Classes (Reservation in Posts & Services) Bill, 2004 was introduced in the Rajya Sabha on 22.12.2004.

(d) The Bill was referred to the Department related Parliamentary Standing Committee. A Group of Ministers has been constituted to examine recommendations.

Banning of recruitment

1871. SHRI PENUMALLI MADHU: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that SCs lost their opportunities because of Government's policy banning recruitment in Government services and public sector; and

(b) if so, the steps contemplated?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI SURESH PACHOURI): (a) and (b) No, Sir. Reservation to Scheduled Castes in services under the Central Government continues to be provided as per percentage of reservation prescribed for them. Besides, there is no ban on recruitment in the Central Government and a large number of SCs have been recruited to fill up back log vacancies.

Complaints received by Ministry

†1872. SHRI DILIP SINGH JUDEV: Will the PRIME MINISTER be pleased to state:

(a) the number of complaints received in regard to Government and its undertaking by the Department from 1st April 2004 to December 2006;

†Original notice of the question was received in Hindi.

(b) the number of complaints out of it that were shown on the website prepared by the Department;

(c) the details of the complaints sent for action both written complaints and complaints placed on the website, department-wise; and

(d) the details of complaints redressed?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI SURESH PACHOURI): (a) From 1st April 2004 to December 2006, the Department of Administrative Reforms & Public Grievances received 22101 grievances.

(b) All complaints received in the Department of Administrative Reforms & Public Grievances through web or through post are shown on the web-site of the Department (http://darpg-grievance.nic.in).

(c) Details of written complaints and complaints received through web site are placed on web site. The department wise position from 1st April 2004 to 31st December, 2006 is given in Statement (*See* below).

(d) After scrutiny of the complaints in the Department of Administrative Reforms & Public Grievances, the same are forwarded to the Ministries/ Departments and State Governments concerned with detailed intimation to the complaints for immediate redress of the grievances, as grievances are redressed in a decentralized manner. The Department of Administrative Reforms & Public Grievances is the nodal agency for formulation of policy guidelines on redress of public grievances.

Statement

Datails of complaints received in the Deptt. of Administration Reforms and Public Grievances

Data for the period 1.4.2004—31.12.2006

Total Grievances received 22101

By post 11008

Through web 11093

(All grievances received by post/web are put on website)

Complaints sent for action to Ministries/Departments of Government of India and to States.

Sl.No.	Name of Organisation	No. of Grievances
1	2	3
1	Banking Division	731
2	BSES Rajdhani/Yamuna Power Ltd.	45
3	C.B.I.	45
4	Cabinet Secretariat	19
5	Central Board of Direct Taxes	476
6	Central Board of Excise and Customs	144
7	Delhi Development Authority	156
8	Delhi Police	339
9	Delhi Transco Limited	14
10	Delhi Trnasport Corporation	44
11	Department of Higher Education, School Education & Literacy	445
12	Department of Information Technology	36
13	Department of Agricultural Research & Education	14
14	Department of Agriculture and Cooperation	44
15	Department of Animal Husbandry and Dairying	4
16	Department of Atomic Energy	36
17	Department of Chemicals and Petrochemicals	15
18	Department of Coal	96
19	Department of Commerce	90
20	Department of Consumer Affairs	113
21	Department of Economic Affairs	89
22	Department of Expenditure	33
23	Department of Fertilizers	14
24	Department of Food and Public Distribution	59

1	2	3
25	Department of Heavy Industry	79
26	Department of Industrial Policy & Promotion	28
27	Department of Justice	11
28	Department of Legal Affairs	41
29	Department of Pension and Pensioners' Welfare	85
30	Department of Personnel and Training	145
31	Department of Posts	422
32	Department of Public Enterprises	16
33	Department of Revenue	27
34	Department of Road Transport and Highways	60
35	Department of Rural Development	15
36	Department of Science and Technology	71
37	Department of Scientific & Industrial Research	20
38	Department of Shipping	62
39	Department of Space	3
40	Department of Telecommunications	1160
41	Department of Tourism	21
42	Development of North Eastern Region	1
43	DPG (Banking)	40
44	DPG (Insurance)	22
45	DPG (Passport Authority)	1
46	DPG (Petroleum and Natural Gas)	27
47	Government of NCT of Delhi	497
48	Insurance Division	320
49	Investment Grievance Redressal Cell	61
50	Ministry of Health & Family Welfare	266
51	Ministry of Civil Aviation	121
52	Ministry Company Affairs	419
53	Ministry of Culture	61

1	2	3
54	Ministry of Defence	928
55	Ministry of Earth Sciences	2
56	Ministry of Environment and Forests	54
57	Ministry of External Affairs (Passport Division)	1061
58	Ministry of Food Processing Industries	5
59	Ministry of Home Affairs	227
60	Ministry of Information and Broadcasting	175
61	Ministry of Labour	584
62	Ministry of Mines	36
63	Ministry of Non-Conventional Energy Sources	5
64	Ministry of Overseas Indian Affairs	22
65	Ministry of Petroleum and Natural Gas	188
66	Ministry of Power	49
67	Ministry of Railways, (Railway Board)	922
68	Ministry of Small Scale Industries	48
69	Ministry of Social Justice & Empowerment	49
70	Ministry of Statistics and Programme Implementation	23
71	Ministry of Steel	62
72	Ministry of Textiles	67
73	Ministry of Tribal Affairs	6
74	Ministry of Urban Development	191
75	Ministry of Water Resources	44
76	Ministry of Women and Child Development	8
77	Ministry of Youth Affairs and Sports	25
78	Municipal Corporation of Delhi	315
79	National Commission for Scheduled Caste	1
80	New Delhi Municipal Council	29
81	North Delhi Power Limited	17
82	O/o the Comptroller & Auditor General of India	113
83	Planning Commission	1

1	2	3
84	Reserve Bank of India	76
85	Staff Selection Commission	12
86	Union Public Service Commission	13
87	Government of Andaman & Nicobar	49
88	Government of Andhra Pradesh	358
89	Government of Arunachal Pradesh	17
90	Government of Assam	44
91	Government of Bihar	122
92	Government of Chattisgarh	33
93	Government of Goa	21
94	Government of Gujarat	313
95	Government of Haryana	294
96	Government of Himachal Pradesh	25
97	Government of Jammu & Kashmir	37
98	Government of Jharkhand	50
99	Government of Karnataka	798
100	Government of Kerala	86
101	Government of Madhya Pradesh	168
102	Government of Maharashtra	1216
103	Government of Manipur	5
104	Government of Meghalaya	4
105	Government of Mizoram	4
106	Government of Nagaland	2
107	Government of Orissa	76
108	Government of Pondicherry	32
109	Government of Punjab	141
110	Government of Rajasthan	173
111	Government of Sikkim	2
112	Governemnt of Tamil Nadu	658

1	2	3
113	Government of Tripura	4
114	Government of Union Territory of Chandigarh	17
115	Government of Union Territory of Daman & Diu	3
116	Government of Union Territory of Dadar & Nagar Haveli	6
117	Government of Union Territory of Lakshadweep	2
118	Government of Uttar Pradesh	964
119	Government of Uttaranchal	221
120	Government of West Bengal	281
	TOTAL:	18788

Policy for appointment after retirement

1873. DR. (SHRIMATI) NAJMA A. HEPTULLA: Will the PRIME MINISTER be pleased to state:

(a) the considered policy of Government regarding appointment of retired senior bureaucrats of Central Government on various regular posts under the Central Government, various Constitutional posts as well as the coterminus posts, category-wise;

(b) whether Government propose codification of the same for the sake of clarity so as to ensure that the responsibilities attached to such posts are discharged freely and discreetly;

(c) the details in this regard; and

(d) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRI SURESH PACHOURI): (a) to (d) The policy of the Government regarding appointment of retired senior bureaucrats of Central Government on various regular posts under the Central Government, is laid down in the Department of Personnel & Training OM No. 26012/6/2002-Estt.(A) dated 9th December, 2002, which is available on the official website of the Department of Personnel & Training *viz.* http://persmin.nic.in.